

ADA AWARENESS & SPHM EQUIPMENT AT YOUR FACILITY

Understanding the power of SPHM equipment is one thing. Raising awareness of ADA compliance and gaining access to SPHM equipment in your day-to-day work is another.

One recommended strategy involves organizing efforts into “the four Ps”:
Projects, Process, People, and Products:

Project

- Healthcare worker injury investigation
- Patient injury investigation
- New construction or renovation projects
- Organization’s initiatives (i.e. safety, quality, work/culture)
- Data

Process

- Conduct “Go and See”
- Observe workflow and interview all staff (including providers)
- Track occurrences when patients need assistance with transfers; emphasize patients’ mobility, not size only
- Conduct A3 process improvement

People

- Senior Leaders
- Disability Management
- Quality & Safety
- Employee Health
- Worker’s Compensation
- Case Managers
- Managers
- Clinical Staff
- Design & Construction
- Ergonomics
- Patients

Product

- Conduct “Go and See”
- Use a location that already has on-site equipment demonstrations
- Trial & evaluate equipment
- Consider buying refurbished equipment if available for lower price
- Consider sharing equipment
- Conduct a “show and tell” for the C-suite and other influencers and decision-makers
 1. Use a location with the gold standard set up implemented
 2. Let clinical staff and managers share real life success stories and gaps
 3. Have your “asks” ready and tie back to organization’s initiatives, mission, and values